

BULLETIN

June 2017

This bulletin has a focus on the extended access service satellite units in order to make practices aware of some additions to the service launching in July.

Please share this information with GPs and other colleagues in your practice.

Physiotherapy assessment and triage - NEW

From w/c 10th July 2017, out-of-hours appointments for Physiotherapy assessment and triage will be available in the satellite units.

The service is staffed by experienced Extended Scope Physiotherapists who are able to screen for common non-MSK related pain (which may include Rheumatology, Cardiovascular or any other specialties that present with pain).

15 minute appointments will be available at the four satellite unit sites (Sloan, Palgrave, Woodhouse, Crookes) on weekday evenings 6-10pm plus either Saturday morning or afternoon sessions. Times will vary depending on site availability.

- More information on the service is [available here](#).
- A script for reception staff to use when booking the appointments is [available here](#).

Please click the relevant link below to access rotas for appointments at each of the four sites:

- [Sloan](#)
- [Palgrave](#)
- [Woodhouse](#)
- [Crookes](#)

Physiotherapy assessment and triage appointments are booked in the same way as all other satellite unit appointments.

Confirming patient contact details

When booking patients into an appointment at the satellite units, please could all practice staff ensure that you confirm the patient's contact details are up to date so that we are able to contact any patients who DNA a GP appointment.

Clinical triage

All patients being booked into a GP appointment at the satellite units must first have had some clinical triage from their Practice. Brief details then need to be entered in the patient's notes.

When a patient has been booked in by NHS111 the GP working at the satellite unit can view the triage details by opening the case in SystmOne by clicking 'Workflow' and 'Open Case Overview'. Please ask the satellite unit receptionists if you have any queries.

Ordering tests

GPs and nurses working in the satellite units can now print pre-populated test forms from the clinical tree at all four satellite units. The pre-populated forms print with all the patient's details including their registered GP practice.

GP checklist

Practice Managers were emailed a GP Checklist to complete on 20th June. Please could you ensure this is completed for your practice and returned to helen.proud@nhs.net as soon as possible.

Please share this bulletin with colleagues in your practice. To be added to the distribution list for the PCS bulletin, please contact e.brear@nhs.net