

July 2017

Please share this information with GPs and other colleagues in your practice.

Satellite unit updates

- **Clinical triage for satellite unit appointments - reminder**

All patients being booked into a GP appointment at the satellite units must first have had some clinical triage from their practice, such as a conversation with a GP about the patient. Brief details then need to be entered in the patient's notes. This can be done by either the GP or receptionist.

When a patient has been booked in by NHS111, the GP working at the satellite unit can view the triage details by opening the case in SystemOne, clicking 'Workflow' and 'Open Case Overview'. Please ask the satellite unit receptionists if you have any queries.

- **Contacting the satellite units**

Practices needing to contact the satellite units (including EMIS practices booking in their patients) should use the following telephone numbers. These are for practice staff use only.

Palgrave 0114 2294908
Sloan - 0114 2505190
Woodhouse - 0114 2293097
Crookes - 0114 2673670

- **Early learning from physiotherapy assessment and triage service**

Dr Andy McCoye has produced [this short review of the first week of activity](#) since appointments with a physiotherapist for MSK related pain were introduced in the satellite units.

CASES updates

- **CASES – 1st birthday**

The CASES pilot scheme celebrated its 1st birthday on 3rd July 2017. PCS would like to take this opportunity to thank all practices for their support of the pilot to date.

- **Audit of referrals**

The CCG (via localities) and as part of the Locally Commissioned Services (LCS) – CASES are requesting practices take part in an audit of referrals in July 2017, to identify usage through ERS and CASES.

We would encourage all practices to engage in the audit and thank you for your participation. The information will be very useful for both PCS and the CCG and will help to inform future service improvements and possible investments in primary care as we move into the pilot's second year. PCS are working on behalf of our member practices to ensure CASES' future expansion of specialties, and the associated outcomes of increased education, upskilling and identification of new community services become embedded in primary care.

- **Booking appointments - deferral**

Please be aware that CASES does not have an option to 'defer to provider'. A separate communication will be sent to all practices with further information on this, including revised Service Operating Procedures. Should any practice experience a problem booking appointments for referrals or have any other queries, please contact the CASES team in the first instance to discuss further on 0114 2264500.

- **Referring practice/ GP data reports**

Using the CASES database, we are able to create reports showing referring practice/ GP activity. We can supply this on request to support your practice appraisals. To request a report, please contact cases.admin@nhs.net

- **GP resources**

We are continuing to add resources to the CASES webpages developed by the consultant mentors and reviewing GPs. This includes the latest addition of a video with Dr Sue Stillwell, Associate Specialist in Gynaecology at STH, offering advice around urogenital atrophy in menopause. The resources are available on the PCS website by entering the password: **CASES** <http://www.primarycaresheffield.org.uk/cases/gp-resources/>

- **Admin support**

As part of plans for future proofing services, we are inviting expressions of interest from practice admin staff with capacity to support PCS services (such as CASES) in hours on a flexible basis. This would be of particular interest to admin staff who are looking for additional flexible hours alongside their practice role. A Smartcard is essential and knowledge of ERS is desirable. To express an interest, please contact Joanne Ward on 0114 2264506 or cases.admin@nhs.net with contact information.

PCS buying group with Dene Healthcare

The [latest update from the buying group](#) is available here. Dene have also prepared a guide to [choosing toners, that can be accessed here](#).

Thank you to practices who are now ordering from the buying group. July and August are the key months for qualifying for the rebate. If you have any queries on ordering or the buying group, please contact Katie.schofield2@nhs.net

Clinical pharmacy bid

We have now received confirmation that our bid for funding to provide Clinical Pharmacist time within practices has been successful. At this stage we have no more detail than this and we will be in contact as soon as we have enough detail from NHS England to be able to confirm the offer to practices and the commitment that will be required. In the meantime, should you have any questions, please direct them to enquiries@primarycaresheffield.org.uk in the first instance.

Health Checks programme

We recently confirmed that PCS had been successful in our bid for a citywide contract for delivering Health Checks. The contract arrangements have now been agreed with Sheffield City Council and we will be in touch with all practices shortly with a clear offer so that you are able to confirm whether you would like to sign up.

12 lead ECGs

PCS were recently asked to submit an expression of interest for delivering a citywide 12 lead ECG service. Our input was received positively and has led to the CCG reconsidering their requirements for the service. Discussions are still ongoing and we will update practices once there is further clarity.

Care homes

We are currently in discussion with the CCG about the potential for an at scale model for providing registered GP services to care homes. If you would like to share your thoughts on such a model, or discuss the option for relinquishing the Locally Commissioned Service (LCS) please contact chris.kearton@nhs.net or call 0114 2264500.

Updates from healthcare system colleagues

Change to reporting for pre-diabetics

From 1st September 2017 HbA1c results in the range 42 – 47 mmol/mol will be reported with a comment indicating that the result could be indicative of pre diabetes in the patient. Please also be aware that results in this range could be associated with known diabetic patients whose condition is well controlled. For more information, please contact Jason Eyre (Lead Biomedical Scientist at Sheffield Teaching Hospitals) on 0114 2712859 or visit <http://www.diabetes.co.uk/pre-diabetes.html>

Test Bed programme updates

As you will be aware, the NHS locally has been chosen to be a national Test Bed site. This means GPs, hospitals, care homes and others are working together with technology companies to see how we can deliver care differently using new technologies. The local programme is called the Perfect Patient Pathway and in the first instance is supporting patients with Long Term Conditions. You can find out more at www.ppptestbed.nhs.uk. The updates below refer to opportunities that may be of interest to your practice:

- **CareTRx Programme for patients with Asthma**

12 GP practices across Sheffield are already inviting their asthmatic patients to participate in the CareTRx Programme (Teva UK Limited). On this programme, patients are invited to a clinic to see a respiratory specialist nurse (provided by the programme) for an asthma review and are given a Bluetooth sensor to attach onto their inhalers which records how often they use their inhalers and reminds them to take their medication. Patients can also track their inhaler use through the CareTRx Journal App which they can download onto their smartphone. Patients are also supported through access to a call centre and website, a combination of technical support and behavioural change techniques while they are on the programme. If your practice would like to get involved in the project please contact the test bed office by email at Testbed@sth.nhs.uk or by phone 01142712370. Recruitment of patients is only open until 20 September 2017 so please get in touch soon if you are interested.

- **Humetrix SOS UK Emergency Contact App**

Humetrix, one of the technology companies taking part in the Test Bed programme in South Yorkshire, has developed the SOS UK app which is offered at no charge to patients until December 2017, With the app you are able to record information about any medication you may be on, and other health information which may be useful for you to share in a consultation with a health professional or in an emergency. Every practice will shortly be receiving 50 copies of a leaflet to display in your waiting areas to publicise the app to your patients. You can find out more about the app at www.sosapp.uk If you would like additional copies, please contact the test bed team by email at Testbed@sth.nhs.uk or by calling 0114 2712370.

Please share this bulletin with colleagues in your practice. To be added to the distribution list for the PCS bulletin, please contact e.brear@nhs.net