

# BULLETIN

## CASES – the latest update

The CASES (Clinical, Assessment, Services, Education, Support) pilot project has been operational for six months and responses from practices have been very good.

CASES has so far processed more than 10,400 referrals, with an average of 420 per week for January, which means primary care is helping to take some of the strain off hospitals. At the same time, the CCG anticipated higher numbers at this stage in the pilot project, which has been commissioned for at least 24 months.

To ensure maximum effectiveness, we need as much data as possible, and we are asking all practices to ensure at least 90% of all routine referrals go on the ERS system and through CASES, in line with Locally Commissioned Service contracts.

The information we are collating includes primary reasons for referrals, trends and themes, outcomes across the specialities and further primary care development opportunities. In particular, how can a primary care model help prevent patients going to hospital unnecessarily?

GPs have been very positive so far about the peer review process and the way it is developing education and skills towards the aim of a city-wide consistent standard of referral into secondary care from all GPs.

CASES web pages are up and running on the PCS website and host a number of educational videos, top tips and useful links throughout the CASES specialties (Cardiology, Dermatology, ENT, Gastroenterology, Gynaecology, Respiratory and Urology). To access the pages click the link <http://www.primarycaresheffield.org.uk/cases/gp-resources/> and enter the password: **CASES**.

Webinars using Facebook Live are in development but we need your help with this! Please join us in the PCS CASES Facebook group to share your experience of the Pilot and feed into our webinar programme. We would value your suggestions and your participation. To join to group, please send the email address you use to sign in to Facebook to [andrea.hepden@nhs.net](mailto:andrea.hepden@nhs.net)

The chosen specialities have the highest number of routing referrals into secondary care - and therefore the greatest potential for savings.

Relationships are being strengthened between primary and secondary care and there is a genuine commitment across all organisations to make changes. We are confident that as data continues to flow, we will have a wealth of evidence to support the case for change across the system.

To access CASES web pages, visit [www.primarycaresheffield.org.uk](http://www.primarycaresheffield.org.uk), choose a specialty and enter password 'CASES'.

## **Board Directors - three new faces**

We have three new directors on the board.

Dr Kirsty Gillgrass, a partner at Crystal Peaks Medical Centre, is the GP member for HASL. Nicola Simpson, practice manager at The Hollies, is the practice manager representative for HASL. Andy Moore, practice manager at The Mathews Practice, is the central practice manager representative.

The new directors will be taking up their new posts from April 1. This follows mandates from their practices.

## **NHS England funding bids one update...**

Following feedback from shareholders asking us to bid for the Health Checks Programme on their behalf, PCS submitted a bid to Sheffield City Council ahead of last week's deadline (March 1).

The bid enables practices to continue this work under PCS governance, and Locality Managers have been working closely with PCS on the bid.

If we're successful, the intention is that practices will be offered the opportunity to –

- carry on providing the full service in a similar vein to current specifications
- consider inter-practice arrangements
- support delivery by running the searches to enable PCS to provide health checks.

We expect to hear back from Sheffield City Council before

March 17 - as soon as we have feedback we will let you know!

## ...NHS England funding bid two update

PCS will be submitting a city-wide bid for NHS England Funds for increasing the number of clinical pharmacists in general practice.

We have had very good sign-up from practices, with nearly 60 prepared in principle to support the bid. We are also working closely with the Medicines Management Team at the CCG who have given their support with an 'in principle' commitment to underwrite 30% of the local funding required.

The key benefits for practices will be support at practice level for:

- Medicine reviews for the frail and housebound
- Discharging prescription reconciliation from secondary care
- Medicine queries from patients in the practice
- Supporting LTC checks and improving QOFF scores
- Supporting the practice with the Prescribing Quality Improvement LCS

We expect to complete the bid in the next two weeks and will provide a detailed summary once it has been submitted.

## Buying Group – Offer of the Week!

CQC states that all disposable curtains must be changed every six months – and replacing them has also recently been identified as helping with getting an Outstanding in the CQC's 'Well led' section.

The PCS Buying Group Partnership with Dene Healthcare means this need not be an issue for you again. We could set up a standing order with you for the correct curtains to be delivered to you every six months.

For this week only we are offering a deal of:

Marlux Disposable Curtain with Uni-Glide/standard hook type fixing

4.2 Metres Wide

£14.95 each

Please contact [Katie.schofield2@nhs.net](mailto:Katie.schofield2@nhs.net) for further information.

## Skin Matters Meeting - Event of the Week

### Sheffield Skin Matters Meeting

**Saturday April 1**

**8:30am-11am**

**Tapton Hall, Shore Lane, Sheffield, S10 3BU**

Skin conditions not only represent a large proportion of primary care case load every year, but can also have a very real impact on patients' daily lives.

The Sheffield Skin Matters Meetings aim to continue to improve the understanding of skin conditions in general practice, as well as enhance patient outcomes.

Following feedback, the 2017 programme has been scheduled to be held on Saturday mornings.

The next event will hear from Dr Julian Peace, GPSI & GP Partner, Barnsley Hospital and Valley Medical Centre; Dr Minh Lam, Consultant Dermatologist and post CCT Mohs Skin Surgery Fellow, Sheffield Teaching Hospitals; and Dr Helen Story, GPCA in Dermatology and GP, Royal Hallamshire Hospital and Chapelgreen Practice.

If you would like to attend please contact Katie Wright by email [katie.wright@leo-pharma.com](mailto:katie.wright@leo-pharma.com), or telephone 07831 349 646, or Lauren Hawley by email [lauren.hawley@galderma.com](mailto:lauren.hawley@galderma.com) or telephone 07590 245 748.

## IT and IG support – your views wanted

As part of the Neighbourhood Learning Network, we have been in discussions with the CCG around IT and IG solutions to support your innovations.

We have some concerns that practices may be left exposed to unintentional IG breaches by new ways of working and we want to limit that risk. It is really important that you are supported to protect patient confidentiality and IG regulations in an environment which is new to many of us working in General Practice.

While protecting the practices and patients from IG breaches, it is also just as important to support innovation with IT support and ensure excellent ideas aren't affected or prevented by technical capability issues.

Working jointly with the CCG, we want to find solutions that support and protect you - we know

from our city-wide relationships with satellite units and CASES that working at scale can be a complex issue for IG and IT.

To enable the discussions, we want to hear from you about the potential barriers to your current neighbourhood plans so we can collate the issues and jointly develop a way forward with the CCG.

It would be helpful to think about if:

- You are planning to share data with people outside your normal organisation?
- You intend to have any form of joint working processes between multiple practices or organisations, especially if they include the care of patients registered at multiple practices?
- Your plans are limited by IT capability?

Please send your individual concerns – or those of your practice or neighbourhood - and any potential barriers to [katie.schofield2@nhs.net](mailto:katie.schofield2@nhs.net)



For all enquiries please contact the  
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Email: [enquiries@primarycaresheffield.org.uk](mailto:enquiries@primarycaresheffield.org.uk)

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